Candidate information pack

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About us

We offer a space for self-discovery, delivering world-leading research and excellent teaching from our single-site campus in the heart of Southeast London.

Teaching that challenges

Part of the prestigious University of London, we combine academic excellence with creative and innovative approaches to teaching and learning.

Teaching across our 20 academic departments spans the arts, humanities, social sciences, cultural studies, computing, law, teaching, social work and business management – bringing everything you'd expect from a world-renowned arts institution and much more.

You’ll find conversations that spark your creativity at every turn. You’ll find course content informed by world-leading research. And you’ll find tutors who encourage students to question traditional perspectives.

Join us and explore ideas and be part of new thinking every day.
Goldsmiths’ history

In 1792 the Counter Hill Academy opened its doors in New Cross, in a house built by Deptford distiller, William Goodhew. The Royal Naval School then bought the site and commissioned the renowned Victorian architect Robert Shaw to design and build what has today become our Richard Hoggart Building. In the 1890s the Goldsmiths Company added a gymnasium, a concert hall and a swimming pool. Shortly after the College was founded, the Goldsmiths Company provided funding for a new School of Art. This imposing building, opened in 1907, was designed by Sir Richard Blomfield - whose other main claim to fame was to design the now ubiquitous standard electricity pylon.

A busy period of development accompanied our expansion in the 1960s. We added the Whitehead, Lockwood and Education Buildings. We erected the Warmington Tower, built St James’s Hall, and added a new extension to the Richard Hoggart Building.

In 1998 we opened the Rutherford Building, and it received a RIBA award as one of the 10 best new buildings in the capital. 2005 saw us open the eye-catching Ben Pimlott Building, a seven-story, purpose-built teaching space containing new art studios and lecture theatres and providing accommodation for our psychology and digital media labs.

The Professor Stuart Hall Building followed in 2010, housing our Media, Communications and Cultural Studies Department and our Institute for Creative and Cultural Entrepreneurship. The Professor Stuart Hall Building also gave us additional teaching rooms, meeting spaces, a new café and a new 250-seat lecture theatre. In 2018 we opened the Goldsmiths Centre for Contemporary Art. Designed by Turner Prize-winning architects Assemble and housed in the Grade II-listed former Laurie Grove Baths, this free public gallery hosts a varied programme of shows, projects and residencies by national and international artists and curators, bringing world-class art to southeast London.
A history of recognising and nurturing talent

At Goldsmiths we aim to recognise and nurture talent. Nine of our alumni and staff have been Turner Prize winners and a further 24 have been shortlisted. Among these is Steve McQueen, the first Black director to win Best Picture Oscar for his 2014 film 12 Years A Slave.

2019 saw Bernardine Evaristo take home the Booker Prize for her novel Girl, Woman, Other, becoming the first Black woman to receive the prestigious literary award. Our former students are also among winners of the Mercury Music Prize, the Ivor Novello Award, BAFTA and many more. In 2013 we established the Goldsmiths Prize to reward innovation in fiction. The inaugural prize went to Eimear McBride for her debut novel A Girl is a Half-Formed Thing. In 2019, Lucy Ellmann was awarded the prize for Ducks, Newburyport.

Into the modern era, Goldsmiths remains committed to active involvement in community initiatives in New Cross and Southeast London. In 2019 we unveiled a community mural commemorating the 1977 Battle of Lewisham, following a collaborative project between Goldsmiths and local community groups.

In the same year, we worked with our partners Lewisham Council on a winning bid to make Lewisham a London Borough of Culture for 2021, rescheduled to 2022 as a result of the Covid-19 pandemic. In 2021 Goldsmiths was the first university in London to launch a Civic University Agreement. Developed in partnership with 11 other local anchor institutions in the Borough of Lewisham, our Civic University Agreement commits us to working collectively to address some of the most pressing issues facing our local communities.
The directorate

You would be joining the directorate of IT, Digital and Library Services at an exciting time as we embark on the delivery of our new 2023-2028 digital vision:

“We want everyone in the Goldsmiths community to use digital products confidently and creatively in support of their learning, teaching, research, and administrative activities. Our technology solutions will be flexible, scalable, and secure so the College can adapt to ever changing user needs and flourish in a digital world.”

Our initial priorities are to modernise our infrastructure, improve our data and develop our digital skills. We will be delivering a new CRM system on Dynamics 365, improving all other core systems and processes, and upgrading all our teaching and learning spaces.
The department

Goldsmiths Library is housed in the Rutherford Building which it shares with IT Services. This offers a mix of social, group and silent study spaces together with over 200 open access computers. The building is open 24/7.

It is used by over 15,000 readers: staff and students of Goldsmiths and external users. Its collections cover the Arts, Humanities and Social Sciences and relate to the teaching and research of the College. In addition to some 300,000 books and 5,800 print and electronic journals it contains extensive audio-visual and school practice collections.

These are managed alongside a growing number of special collections and archives which reflect Goldsmith’s research activities; for example, the Goldsmiths Textile Collection & Constance Howard Gallery, the Daphne Oram Collection and the Women’s Art Library. The Library has responsibility for the Goldsmiths Art Collection and is working with stakeholders to identify and manage the artworks.

The Library works closely with the Research Office and with Goldsmiths Press, notably in the areas of open access and alternative models of scholarly publishing. Goldsmiths Online Research Collections (which include the institutional repository, research data, digitised archives, and open access journal titles hosted on Open Journal Service) are managed by the Library.

There are two areas within Library Services: Systems and Resources; Reader Services and Academic Support.

For further information see http://www.gold.ac.uk/library
The role

Reporting to: The Head of Systems and Resources

Responsible for: The Resources Management team
Job description

Resources, Content and Metadata Manager

<table>
<thead>
<tr>
<th>Department:</th>
<th>Library Services</th>
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<tbody>
<tr>
<td>Grade/ Salary:</td>
<td>Grade 7, £43,036 – £47,952 (inc. London weighting)</td>
</tr>
<tr>
<td>Contract Type:</td>
<td>Permanent</td>
</tr>
<tr>
<td>Hours:</td>
<td>35 per week (Full time)</td>
</tr>
<tr>
<td>Location:</td>
<td>New Cross, London</td>
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</table>

Closing date for applications: **4 June 2024**

Interviews: **17 June 2014 (tentative)**

**Reporting to:**

Head of Systems and Resources

**Responsible for:**

Resources Management Team (Acquisitions Coordinator, Cataloguer, E-Resources & Journals Supervisor and Library Inclusion and Support Coordinator)

**Summary:**

You will lead, motivate and direct the Resources Management team. This team is key to Goldsmiths’ student and academic experience, delivering an efficient and effective service in the provision of appropriately catalogued, classified and processed resources in all formats and media.

As part of the Extended Library Management Team, you will collaborate on the development and delivery of new strategies and processes in line with our strategic plan (Library Framework) as well as the institution’s changing needs and priorities.
Main duties:

1. Monitoring and ensuring information resources budget compliance, including reconciling invoices to ensure accurate reporting. Working alongside the Head of Systems and Resources, reporting to the College Finance team on information resource spending.

2. With the College Procurement team, ensuring consortia purchasing agreements are adhered to and aligned with Goldsmiths procurement procedures and financial regulations.

3. Leading on the Library’s relationship management and response to supplier negotiation for information resources, including feedback routes to sector bodies such as Jisc, LUPC and NAG.

4. Overseeing procurement, organisation, cataloguing and licensing of resources in all formats.

5. Management of the collection and information resource lifecycle including stock management and deaccession, tracking team service delivery targets, and compiling reports as required to inform decision-making.

6. Line management of Resources Management team staff including recruitment, induction, probation, staff development, overseeing performance and appraisal; ensuring effective deployment of staff and delegation of work and responsibilities.

7. As a member of the Library’s Extended Library Management Team (ELMT), contributing to Library strategic planning and service development, and managing cross-team projects in support of these objectives.

8. Leading on change management via review and enhancement of workflows and processes in the provision of information to Library users.

9. Ensuring effective quality assurance including monitoring of contracts and licenses, service standards and user feedback, and reporting on these as required.

10. Leading and overseeing transparent Library support for students with individual support plans for disability (Reasonable Adjustment Support Agreements).

11. Facilitating and conducting co-curricular workshops for students, leveraging expertise to create engaging learning experiences outside of traditional classroom settings.

12. Representing the Library at College meetings and committees, and external events as required.

13. Deputising for the Head of Systems and Resources in their absence.

14. Any other duties as may reasonably be required by the Head of Systems and Resources.
Generic Duties:

1. To promote the activity of Library Services by working across professional service departments, academic departments, the Students’ Union, and external stakeholders.

2. To participate in a rota to cover a variety of service points and tasks across the full range of staffed library opening hours.

3. To contribute to team work to ensure business continuity within the team following the failure of, or damage to, vital services or facilities.

4. To contribute to an enhanced student experience by supporting student engagement including attendance at events, supporting engagement initiatives (including Open Days, Applicant Visit Days, Welcome Week, Graduation Ceremonies, and relevant Corporate Events). These may include evenings and/or weekends.

5. To be an active member of relevant professional bodies, participate actively in professional networks and organisations in order to raise the profile of Goldsmiths and to share best practice across the sector.

6. To ensure that you are aware of and aligned with Goldsmiths’ Regulations, Strategy, and Objectives to work together to proactively advance Equality and Diversity

7. At all times to help maintain a safe working environment by participating in training as necessary and following the Goldsmiths’ Health and Safety Codes of Practice and Policy.
Person Specification

Detailed below are the types of qualifications, experience, skills and knowledge which are required of the post holder. Selection will be made upon evidence of best-fit with these criteria.

The Essential criteria sections show the minimum essential requirements for the post, therefore if you cannot demonstrate in your application you meet the essential criteria categorised below, you will not be invited to interview.

The Desirable criteria sections show additional attributes which would enable the applicant to perform the role more effectively with little or no training.

The Category column indicates the method of assessment:

A = Application form
I = Interview
T = Test / P = Presentation
C = Certificate
### Essential Desirable Category

<table>
<thead>
<tr>
<th>Qualifications</th>
<th>Essential</th>
<th>Desirable</th>
<th>Category</th>
</tr>
</thead>
<tbody>
<tr>
<td>Educated to degree level, or equivalent experience</td>
<td>√</td>
<td></td>
<td>A, C</td>
</tr>
<tr>
<td>Professional qualification in librarianship or Information Science, or equivalent experience</td>
<td>√</td>
<td></td>
<td>A, C</td>
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<table>
<thead>
<tr>
<th>Experience</th>
<th>Essential</th>
<th>Desirable</th>
<th>Category</th>
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</thead>
<tbody>
<tr>
<td>Experience of information resource management in print, electronic and other formats</td>
<td>√</td>
<td></td>
<td>A, I</td>
</tr>
<tr>
<td>Experience of procurement processes and working with external suppliers</td>
<td>√</td>
<td></td>
<td>A, I</td>
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<tr>
<td>Experience of staff management or team leadership</td>
<td>√</td>
<td></td>
<td>A, I</td>
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<tr>
<td>Experience of managing projects</td>
<td></td>
<td>√</td>
<td>A, I</td>
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<table>
<thead>
<tr>
<th>Knowledge</th>
<th>Essential</th>
<th>Desirable</th>
<th>Category</th>
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<tbody>
<tr>
<td>Knowledge of current issues within research or higher education libraries</td>
<td>√</td>
<td></td>
<td>A, I, P</td>
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<tr>
<td>Knowledge of cataloguing and metadata standards including MARC and RDA</td>
<td>√</td>
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<tr>
<td>Knowledge of the collection management lifecycle, and exploiting new technologies to enhance access</td>
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<tr>
<th>Skills</th>
<th>Essential</th>
<th>Desirable</th>
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<tr>
<td>Excellent communication skills, both oral and written</td>
<td>√</td>
<td></td>
<td>A, I, P</td>
</tr>
<tr>
<td>Excellent interpersonal skills with the ability to build strong working relationships across a large organization</td>
<td>√</td>
<td></td>
<td>A, I</td>
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<tr>
<td>Ability to manage, prioritise and effectively delegate tasks to ensure the delivery of complex projects</td>
<td>√</td>
<td></td>
<td>A, I</td>
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<tr>
<td>Ability to act collegially, working as a team leader to deliver service objectives</td>
<td>√</td>
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<td>A, I</td>
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**Additional Attributes**

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<tr>
<th></th>
<th>√</th>
<th>A, I</th>
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<tbody>
<tr>
<td>Commitment to the delivery of exemplary service and high-level of user satisfaction</td>
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<td>Commitment to own continuing professional development</td>
<td></td>
<td></td>
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<tr>
<td>Self-motivated, with the ability to motivate others</td>
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Please also note that where qualifications are required, employment is conditional on the verification of them. Qualifications (must be original documents) will be checked on the first day of appointment.

For more information about the role, please contact Andrew Preater, e-mail a.preater@gold.ac.uk.

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**May 2024**
Help with applying

We are happy to supply information in alternative formats for disabled applicants. Please contact hr-recruitment@gold.ac.uk to make your request.

Applying online

See Guidance for making a job application (PDF download) for how to use our online application system.

We do not accept postal applications and invite applicants to apply for all vacancies online. If you have a disability that could make this difficult, then please contact us at our email hr-recruitment@gold.ac.uk to discuss alternative arrangements.

The closing time for submitting a job application is 2359 UK time. HR staff are only available to assist with queries from 9am-5pm, Monday to Friday. We recommend submitting your application at least an hour ahead of the deadline, in case of any technical issues.

Filling in the application form

Above is the job description and person specification for this role. This serves as an indication of what we are looking for.

Each criterion specified will be listed as essential or desirable. We will shortlist candidates who demonstrate they meet the essential criteria and as much as the desirable criteria as possible using a points-based system.

Those who score the highest will be invited to interview, so it is important to provide clear evidence on how you meet each criterion.
Staff benefits

**Cycle (Ride) to Work**
Save up to 43%, pay nothing up front and spread the cost of your new bike and/or kit in equal monthly instalments taken from your salary before tax and National Insurance contributions.

**Season ticket loans**
We know travelling to work can be expensive. So, you can apply for an annual, interest-free, season ticket loan repayable by monthly deductions from your salary.

**Tax-free childcare**
The tax-free childcare scheme is an alternative way to cut your childcare costs by opening a government savings account that will see you earn a 20 per cent top-up on any contributions made.

**Staff Assistance Programme**
The Staff Assistance Programme (SAP) offers around the clock confidential and free support and information service.

**Family friendly leave**
Parental leave, including adoption and maternity. Our family-friendly leave guidance has been designed to support both staff and managers by guiding them through the procedures for the various family leave types, covering what needs to be considered and the steps that need to be completed.

**Annual leave and holidays**
The annual leave entitlement for full-time staff is all Public and Bank Holidays in addition to holiday entitlement and College Closure days: On appointment your holiday entitlement is 34 Days per year (includes 4 at Christmas and 2 at Easter College Closure days).

**Staff Networks**
We currently have six staff networks, focused on Disability, Gender, LGBTQ+, Race equality, Parenting/Caring responsibilities, and Menopause.
Disability and individual needs

We actively encourage disabled people to apply to work here. Goldsmiths is an accredited Disability Confident Employer. We are committed to the aims of Disability Confident and in particular we will:

- Ensure that our recruitment process is inclusive and accessible
- Communicate and promote all vacancies
- Offer an interview to disabled applicants who meet the essential criteria for the job
- Provide reasonable adjustments as required
- Support any existing staff member who acquires long-term health condition or becomes disabled, to help them to stay in work

Applying for jobs under the Disability Confident Scheme

As part of our commitment, we ask all job applicants if they want to be considered under the Disability Confident Scheme.

If you are disabled and apply for a job under the scheme, the recruitment panel will guarantee you an interview if they feel that your application meets all the essential criteria for the role.

Please note, that by opting-in to this scheme, you are disclosing that you are disabled solely for the purpose of applying for a guaranteed interview and we will not assume nor infer that you wish to disclose or record that you are disabled in any other way – including any reasonable adjustments you may need if you are employed.
Reasonable adjustments for interviews

It is important to us that you let us know as soon as possible if you have any specific requirements that we can assist with during the recruitment process.

Please note this information will not be part of the selection process and will only be available to those involved in arranging the interview.
Equality and diversity

We are passionate about advancing equality and celebrating diversity at Goldsmiths.

Goldsmiths has a rich heritage of challenging inequality in all its forms and equality, inclusion and social justice are values which are incredibly important to Goldsmiths. These values are enshrined throughout our rich history, entrenched in the subject matter of our research and teaching, and embraced by members of our community.

Our aim is to embed equality, diversity, and inclusion across Goldsmiths and make it a part of everything that we do by working together collaboratively and proactively. Goldsmiths has joined a group of leading companies from the energy, property, transport, engineering and creative sectors in taking the Inclusive Culture Pledge, overseen by leading diversity consultancy EW Group.

Goldsmiths is a Stonewall Diversity Champion, and we are proud of our strong commitment to advance sexual orientation and gender identity equality and to maintain an inclusive environment for everyone.

We are also a member of the Equality Challenge Unit – who work to further and support equality and diversity for staff and students in higher education institutions. We have signed up to the Athena SWAN charter to advance gender equality.